



Touring and Camping Information for Guests

Pre-Arrival – Covid 19

CHECK – IN 2 pm CHECK – OUT 11 am

We are looking forward to welcoming you to Trevaylor. During the coronavirus outbreak, we are taking the necessary steps to ensure the safety of all our guests, our local community, and us. Please make sure that you have taken the necessary precautions to minimise the risk and spread of COVID-19. We must **all** share in this responsibility.

Please undertake the following prior to arrival:

A lateral flow test.

Check your temperature before leaving your home and before arriving. Your temperature cannot exceed 38°C/ 100.4°F.

If you have a fever or flu-type symptoms, please restrain from traveling. If you have tested positive for COVID-19, or a presumptive case, or have been in contact with anyone who has tested positive or is a presumptive case, **DO NOT TRAVEL.**

Check in will strictly be from 2pm – please do not arrive before then, we will not admit you onto your pitch, we have no waiting area, and you will be asked to leave and return later.

For us to comply with a deeper clean of our facilities blocks and other areas of the site all check ins will need to be from 2pm. Thank you for your understanding and support in this matter.

Cleaning

We pride ourselves on our high levels of cleaning, but now cleanliness is even more critical. Our facilities block will be **closed between 11.30am and 1.30pm** for deep cleaning which will involve the cleaning and sanitising of our facilities blocks once a day and high touch points 2 times a day. We encourage you to clean throughout your stay as well, please bring surface wipes if you would like for use in facilities blocks, but please dispose of in the bins provided not in the toilet.

THINGS THAT WILL STILL BE IN PLACE AND WHAT YOU NEED TO KNOW BEFORE YOUR STAY:

Despite the relaxation in rules on face masks and social distancing on the 19th July the pandemic has not ended it is still with us, and continues to pose a risk to you, your family, our community, staff and us, we are therefore going to be keeping certain procedures in place to protect us all. These are as follows:

Trevaylor will still be following social distancing check – in procedures.

- Please stay in your vehicle and telephone 01736 787016 on arrival. We will run through the check-in either via the phone or via socially distancing outside reception.
- Visitors will be allowed on site. Prior to arrival they must email us with the following information: date & pitch number visiting, contact details of all party members over the age of 16, (name and mobile number). Anyone found to be on site without providing this information will be asked to leave immediately.

ALL VISITORS MUST LEAVE THE CAMPSITE BY 9PM

Truthwall Lane, Botallack, Penzance, Cornwall, TR19 7PU Tel: 01736 787016

www.cornishcamping.co.uk ▪ trevaylor@cornishcamping.co.uk ▪ www.facebook.com/trevaylor



BE RESPONSIBLE AND HELP TO REDUCE THE SPREAD

WE REQUIRE THAT YOU STILL WEAR FACE MASKS IN THE FACILITIES BLOCK

Wearing a face mask in the facilities block will reduce your risk and the risk to others, where you come into contact with people you don't normally meet in an enclosed space.

Keep the time you spend inside the facilities block to a minimum, as before under 15 minutes will reduce your risk.

Hairdryers are not in use to reduce the spread of aerosols and reduce the risk of contaminated air being spread around the room.

Doors and windows will remain open in the facilities block to allow for maximum ventilation.

To reduce the spread, we are keeping the indoor games room and conservatory closed until further notice.

We are always contactable via the phone please ring 01736 787016, if no answer please leave a message as we monitor the answerphone.

We strongly advise that those with their own facilities use them.

What to do if you or one of your party becomes unwell

- **Inform us** - by calling 01736 787016
- **Leave** - all guests in the party must leave immediately and return home safely in the vehicle you came in
- **Test** - Undertake testing when you arrive home
- **Inform us** - of the outcome as soon as you have the results

CHECK OUT STRICKLY by 11 am

Thank you and we hope you enjoyed your stay at Trevaylor and we wish you a safe journey home.